

Fight Fraud

How you can help prevent fraudulent activity



Health care fraud leads to billions of dollars in losses each year, according to the National Health Care Anti-Fraud Association. These illegal practices drive up the cost of claims and premiums and can jeopardize your dental benefits. Join Delta Dental in preventing fraud to keep dental benefits affordable.

Know the signs

Fraud can take different forms.

Dental offices

- Routinely failing to collect a patient's full copayment or coinsurance
- Performing a non-covered service but submitting a claim for a covered service
- Not disclosing all insurance coverage
- Misrepresenting dates of service
- Referring patients to a specialist when treatment is not needed

Patients

- Using someone else's social security number or enrollee number to obtain benefits
- Asking a dental office to change the date of treatment to get around benefit maximums and time limitations
- Concealing dual coverage

Employers

- Allowing ineligible people to enroll
- Making employees pay a higher premium than agreed upon with Delta Dental

What we do about fraud

Delta Dental investigates all suspected fraud and plan abuse. We use tips, reports and utilization analysis to look for unusual patterns that may indicate fraud.

Once we have proof of fraud, Delta Dental works with state and federal law enforcement.

Dental offices that engage in fraudulent activity risk losing their license and being removed from Delta Dental networks.

If you suspect a dentist, patient or client is committing fraud, report it.

Call Delta Dental's Anti-Fraud Hotline at **800-526-1852**. You may remain anonymous during this call.